



Miyori Suites Ltd – Terms & Conditions

Last Updated: 24 August 2025

Scope

These Terms & Conditions apply to all direct bookings with Miyori Suites Ltd. Airbnb bookings remain subject to Airbnb's own rules, but these terms serve as general guidance for all guests.

Bookings & Payment

- Full payment is required at the time of booking. - A refundable security deposit of 20% is required and will be returned within 10 business days of check-out, provided no damages or additional charges apply.

Check-in & Check-out

- Standard check-in: from 3PM | Check-out: by 12PM. - Early or late arrangements may be available upon request, subject to availability.

Cancellations & Refunds

- 5+ days before arrival: Full refund. - 2–5 days before arrival: Partial refund. - 0–1 days before arrival or no-shows: No refund.

Guest Responsibilities & Conduct

Guests agree to: - No smoking indoors. Smoking is permitted only in outdoor spaces (balconies, gardens) if available. - Parties/events are not permitted unless agreed in advance. If permitted, additional deposits or cleaning fees may apply. - Pets are generally not allowed. Exceptions may be made for small contained pets (e.g., hamsters), provided they are not allowed to roam freely. Guests are fully responsible for their care and clean-up. - Occupancy must not exceed the number stated at booking. - Quiet hours, if stated at booking, must be respected by guests. - Guests must leave the property in a reasonable condition. Excessive mess may incur additional cleaning fees.

Termination of Stay

Miyori Suites Ltd reserves the right to terminate a guest's stay without refund if: - The guest engages in unlawful, unsafe, or disruptive behaviour. - The guest hosts unauthorised parties or

events. - The guest smokes indoors in prohibited areas. - Pets are brought without prior consent. - The guest causes damage to the property or disturbance to neighbours. Guests may be liable for additional costs, including cleaning, repair, or compensation for disruption.

Liability & Damages

Guests are liable for damage, missing items, lost keys, or additional cleaning costs. Miyori Suites Ltd is not liable for the loss of personal belongings. We cannot guarantee uninterrupted services where issues are outside our control, but we will always aim to resolve them promptly.

Right to Access

Management or authorised personnel may enter the property during a guest's stay in case of emergency, suspected breach of terms, or to carry out essential repairs, with notice where possible.

Force Majeure

Miyori Suites Ltd is not liable for failure to provide accommodation due to events beyond our reasonable control (including fire, flood, strikes, or government restrictions).

Lost & Found

Items left behind will be held for 14 days. Guests must arrange collection or pay shipping costs for return.

Privacy

Personal data is collected and processed in line with our Privacy Policy.

Governing Law

These terms are governed by English law, and any disputes will be subject to the jurisdiction of the courts of England and Wales.

Miyori Suites Ltd | Rooted in Elegance, Inspired by Simplicity